

MARJORAM BOOKING CONDITIONS

1. The Property known as "Marjoram" (the property) is offered for holiday rental subject to confirmation by Richard and Tricia Angus (the owners) to the renter (the client).
2. To reserve the property, the client should complete and sign the booking form and return it, together with payment of the initial non-refundable deposit of 25% of the rental. Following receipt of the booking form and deposit, the owner will send a confirmation invoice and statement. This is the formal acceptance of your booking.
3. The balance of the rent together with the security deposit (see clause 5) is payable not less than 6 weeks before the start of the rental period. If payment is not received by the due date, the owner reserves the right to give notice in writing that the reservation is cancelled. The client will remain liable to pay the balance of the rent unless the owner is able to re-let the property. In this event clause 6 of these booking conditions will apply. Reservations made within 6 weeks of the start of a rental period require full payment at the time of booking.
4. Any chargeable expenses arising during the rental period (if any) should be settled with the owner on your return.
5. The additional security deposit of £100 for one week or £200 for two weeks, is required in case of damage to the property or its contents or if the Spa Pool is misused (see Clause 5a). This is paid together with the final balance. However, the sum reserved by this clause shall not limit the client's liability to the owner. The owner will account to the client for the security deposit and refund the balance on receipt of the front door key when they return to the UK.
- 5a. No oils or other substances are to be added to the Spa water except for the specified chemicals (see pool instructions). The pool cover is not to be dismantled from the pool. Should these instructions be ignored, your security deposit will automatically be withheld.
6. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made if the owner is able to re-let the property, but any expenses or losses incurred in doing so will be deducted from the refundable amount. The client is strongly recommended to arrange comprehensive travel insurance including cancellation cover and to have full cover for the parties' personal belongings, public liability etc. since these are not covered by the owners' insurance.
7. The maximum number to reside in the property must not exceed 6 people unless there is prior agreement in writing.
8. The client agrees to take good care of the property and to ensure that at the end of the rental period the property is left clean, tidy and that the window shutters are closed and secured. The owner reserves the right to make a retention from the security deposit should the property require cleaning.
9. Rental periods commence at 3pm and end at 10am on the day of departure.
10. No liability is accepted for any loss, damage, sickness or injury however caused, which may be sustained during the holiday. This applies to the tenant, any member of the party or invited guest; any car or contents or possessions.
11. The owner shall not be liable to the client:

For any temporary defect or stoppage of public services to the property, nor in respect of any equipment, machinery or appliance in the property or garden,

For any loss, damage or injury that is the result of adverse weather conditions, riot, strike or other matters, beyond the control of the owner,

For any loss, damage or inconvenience caused to or suffered by the client. If the property shall be destroyed or substantially damaged before the start of the rental period, in any such event the owner shall, within 7 days of notification to the client, refund to the client all sums previously paid in respect of the rental period.

12. Owners' details:

Richard & Tricia Angus
49 Cherry Avenue
Yapton
Arundel
West Sussex
BN18 0LB